

The CSX logo is rendered in a bold, white, sans-serif font against a dark blue background. The letters are thick and blocky, with a slight shadow effect.

**The New
Standard of Rail
Safety, Service
and Efficiency**

2026





THE TEAM

CEO Steve Angel

Team

Nick Male – General Director Network Ops, Network Ops & Svc Design

- **Dan Labyak** – Sr. Director, Fleet Operations – Military and Clearance
 - **Michael Hamilton** – Sr. Manager – Work load distribution/Proposals/TULA/Live Load tracking
 - **Erin Boyle** – Manager – Proposals/TULA/Live Load and empty tracking.
 - **Jake Vetsch** – Manager – Proposals/TULA/Live Load tracking.
 - **Kyle Campbell** – Manager – Fleet Management / Freight Car Planning – focus on car hire, associated rates, car service rules, and short term leasing tracking.
 - **Jowell Olson** – Analyst – Live Load protection and tracking – focus on tracking and pushing live loads with support in protection process.
 - **Jeremy Smith** – Analyst – Live Load protection and tracking – focus on transformer, military, steel/pipe, waybill locomotives, passenger cars and shiftable loads.
 - **Contact Info** – Clearance_Bureau@CSX.com and Clearance2@CSX.com
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Updated ShipCSX and Implemented Salesforce

- New forms/case management
- Improved data capture with greater details.
- Reducing emails and phone calls
- Increasing speed of responses on files.
- Improved systems integration and form management to further drive efficiency.





Technology Update

The screenshot displays the ShipCSX web application interface. At the top left is the ShipCSX logo. To its right are navigation buttons for "Train or Equipment", "Trace", and "Trace Multiple". Further right are a help icon and a user profile icon labeled "HG". Below this is a dark navigation bar with links for "Dashboard", "ShipCSX Tools", and "My Admin Tools".

The main content area features a large blue banner on the left with the ShipCSX logo and the text "New Inventory Management Features Now Available!" with a "Click to get started" button. To the right is a "Customer News" section with an "Archive" link and a list of news items:

Date	News Item
05-18-2026	June 2026 Track Maintenance Schedule
05-15-2026	Planned System Maintenance, May 17
05-07-2026	Scheduled Maintenance May 12 and May 14
04-20-2026	Scheduled Maintenance

Below the news section are search filters: "Location: Select Location" with a dropdown arrow and a magnifying glass icon, and "Shipment Direction:" with "Inbound" and "Outbound" buttons. The bottom half of the page features a large illustration of a laptop and a desktop monitor, both displaying the application's dashboard interface. A small circular user profile icon is visible in the bottom right corner.



Baltimore Tunnel completion

- **Major Considerations**

- **Challenges:** Impacts of this project were felt over the entire network driving congestion and higher rate of conflicting HIWD movements.
- **Timeline:** Originally projected into 2027 but adjusting the plan to close that section of the RR pulled completion data into Q2 of 2026.
- 1st intermodal double stack train operated on May 1st



Who in this room thought this project would never be done?

CSX

250th Parade Train



CSX